



ALPHABET

Alphabet Personal Contract Hire

Keep it simple with our easy fixed-cost vehicle leasing

www.alphabet.co.uk



Personal Contract Hire is a popular way to enjoy the benefits of car ownership without needing to purchase the vehicle outright.

You simply drive the vehicle, pay a monthly fee for a set period of time (typically 24 to 60 months) and then return it at the end of the contract. As the ownership of the vehicle remains with Alphabet throughout, you're free to simply walk away.

Is Personal Contract Hire right for me?

When simplicity and fixed costs are important, Personal Contract Hire can be the ideal option.

It's a straightforward way to hire a vehicle at a fixed monthly cost for a specific period of time. As long as you return the vehicle in reasonable condition* and stay within agreed contract limits, you won't need to factor in any further payment at the end of your term.

*We appraise all vehicles to the BVRLA Fair Wear and Tear guidelines



What are the main benefits?

Personal Contract Hire is a popular way to enjoy the benefits of car ownership without needing to purchase the vehicle outright.



Fixed monthly payments

Clear up-front costs and fixed monthly payments mean you always know where you are financially, so it's easy to stay on top of your budget.



A wide choice of vehicles

We offer finance for a wide range of makes and models – which makes finding your perfect vehicle a breeze.



No financial risk

As the car remains our property, there's no need for you to worry about unexpected maintenance*, unpredictable resale values, or any of the other costs of ownership.



Save time and effort

Arranging and managing your Personal Contract Hire is quick and easy. You can chat with one of our retailer or broker partners, or use our dedicated online portal to simply configure, quote and order your vehicle.



Award-winning customer service

Alphabet's award-winning customer service teams are on-hand to manage the day-to-day admin of your vehicle, leaving you free to focus on what really matters.



What's included with Personal Contract Hire?

Your monthly fixed-term rental includes:

- Road fund licence
- Fine management**
- In-Life management
- UK and European breakdown cover (optional)*
- Tyres*

* At the start of your contract, you can choose to add Maintenance options (including breakdown cover and tyres services) to your contract, the costs of which will be included within your monthly cost.
** Subject to an administration fee

Things to be aware of

Should you return your vehicle to us in good condition and within the mileage parameters set at the start of your contract you'll find there's nothing further to pay. However, we would like to bring to your attention a couple of important points:

Fair Wear and Tear

When you return your vehicle to us, we appraise it using the BVRLA Fair Wear and Tear guidelines. If we discover anything that falls outside of these guidelines, we will contact you to discuss any additional costs that may be incurred.

Excess mileage

Your estimated mileage will be agreed with you at the start of your contract. This figure is included in your contract, along with what's referred to as "excess mileage pence per mile cost". If at any time during your contract you believe you might exceed this mileage, we recommend you get in touch with us immediately to discuss your options. Failing to inform us that you're likely to exceed your mileage will mean that you are liable to incur an additional cost at the end of your contract. This will be charged to you at the "excess mileage pence per mile cost" as stated in your contract.



Ease the strain with our optional services



Want even more flexibility and peace of mind? Our team can help find the right package for you from our comprehensive range of fixed-cost and pay-as-you-use options, including:

- Servicing
- Maintenance
- Accident management



We're here to help

Call us on **0370 50 50 100**
or visit **www.alphabet.co.uk**

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Disclaimer: The information provided in this guide is for general information purposes only and is correct to the best of our knowledge at the time of publication (December 2021). Neither Alphabet nor the author can be held responsible for any actions or consequences arising from acting or refraining from taking any action, as a result of reading this.

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