



Glass Management.

A driver guide from Alphabet.

Your vehicle's windscreen is far more than just a piece of glass to keep the wind and rain out, many windscreens include ADAS (Advanced Driver Assistance Systems) and represents up to 30% of your vehicle's structural strength. Your windscreen is one of the most integral parts of your vehicle and is the most vulnerable to damage. Therefore it pays to look after your vehicle's glass correctly. Follow our guide to improve driver safety and reduce glass replacement and repair costs. In the unlikely event that you require a new windscreen, please ensure that ADAS where fitted, is fully calibrated.

Don't	Do
Be tempted to use boiling water to clear a frozen windscreen. It could lead to your windscreen cracking.	Use de-icer and a scraper to remove ice. Using a credit card, CD case or any other device may scratch the windscreen.
Clear only a small area of windscreen in front of the driver's seat. Your view will be seriously restricted.	Clear the whole windscreen, inside and out, before setting off (don't forget front and rear side windows and side mirrors).
Think you can ignore a chip. Minor windscreen damage can turn into a crack and mean your whole windscreen may need replacing.	Report minor chip damage to your windscreen immediately. Chips are less expensive to repair than a crack.
Use your wipers to clear a frozen windscreen. This may damage them and reduce their performance.	Clean wipers on a regular basis, also keep an eye out for splits.
Follow cars too closely or you risk road debris being thrown up and causing damage to your windscreen.	Maintain a safe distance from the car in front of you.
Use water as washer fluid. It is less effective and will freeze in cold conditions.	Keep your windscreen washer fluid levels topped up and always use manufacturer recommended screen wash.
Forget about sunny conditions. Ensure wipers are clear of dust and dirt to avoid damage to the windscreen and maintain visibility.	Protect your vehicle from freezing by using a suitable overnight covering or by parking your car in a garage if possible.

To discover more, [click here](#). To book your vehicle in for a windscreen repair or replacement, contact our team on 0370 0120 301 or via the [AlphaGuide](#) app.

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