BMW GROUP
Financial Services

ALPHABET

ISO 26000 DECLARATION OF CONFORMITY

October 07, 2026

Company Profile

BMW Financial Services Nederland B.V., part of the BMW Group, offers financial services for BMW, MINI, BMW MOTORRAD, ALPHABET, and ALPHABET RENT. Provides financing, leasing, rental, fleet management, mobility consultancy and related mobility services in the Netherlands for company fleets and consumers. Managing a fleet of more than 120,000 contracts, we are considered a leading player in the Dutch market.

Scope

This declaration applies to all activities of BMW Financial Services Nederland B.V., including stakeholder interactions and our environmental and social approach. It covers funding products including loan, lease and rental of passenger cars and light commercial vehicles. In addition, the accompanying services to support these products and deliver a full service to our customer base. This declaration pertains only to BMW Financial Services Nederland B.V. and its mentioned brands, excluding other BMW Group entities.

Our Commitment

BMW Financial Services Nederland B.V. recognizes its responsibility to conduct business in a socially, environmentally and economically responsible manner. We apply the principles of ISO 26000 through transparent governance, ethical conduct, stakeholder engagement, compliance, respect for human rights, labor practices, the environment, fair operating practices, and consumer issues as also declared in the BMW Group Code of Conduct.

ISO 26000 is a guidance standard and is not intended for certification. This statement reflects our commitment to applying its principles throughout our organization.

Application of the ISO 26000 Core Subjects

We integrate the seven ISO 26000 core subjects into our governance, strategy and operations:

- Organizational Governance: transparency, accountability and integrity.
- Human Rights: equal treatment, inclusion and respect for fundamental rights.
- Labor Practices: a safe, inclusive and supportive workplace.
- Environment: environmental management, sustainability within mobility offerings and resource efficiency.
- Fair Operating Practices: ethical business conduct and responsible supplier management.
- Consumer and Customer Interests: quality, privacy, information security and customer satisfaction.
- Community Involvement and Development: promoting accessibility, inclusion and positive social impact.

Stakeholder Engagement and Continuous Improvement

We engage with key stakeholders to understand impacts, expectations and opportunities for improvement.

Our priorities include mobility, fleet electrification, environmental performance, circularity, information security, accessibility, inclusion and responsible business conduct.

Progress is monitored through our management systems, stakeholder feedback and sustainability reporting. We remain committed to continuously strengthening social responsibility across our governance, operations and business relationships.

BMW Financial Services Nederland B.V. is committed to regularly enhancing our practices to meet evolving standards and societal expectations.

This declaration highlights our dedication to social responsibility and positive contributions to society and the environment. Provided in good faith, this declaration is based on our current understanding of ISO 26000:2020, a guidance standard, reflecting our commitment to its principles.

CEO,
Anne Brons

