

ISO 26000 DECLARATION OF CONFORMITY

July 22, 2024

Company Profile

BMW Financial Services Netherlands B.V., part of the BMW Group, offers financial services for BMW, MINI, BMW MOTORRAD, ALPHABET, and ALPHABET RENT. We provide a wide range of innovative, sustainable mobility solutions focused on the ultimate (digital) customer experience. With expertise in international fleet management and leasing, our services include consulting, funding, and smart management products for company fleets and consumers. Managing a fleet of 130,000 cars, we are considered a leading player in the Dutch market.

Scope

This declaration applies to all activities of BMW Financial Services Netherlands B.V., including stakeholder interactions and our environmental and social approach. It covers funding products including loan, lease and rental of passenger cars and light commercial vehicles. In addition, the accompanying services to support these products and deliver a full service to our customer base. This declaration pertains only to BMW Financial Services Netherlands B.V. and its mentioned brands, excluding other BMW Group entities.

Declaration of Conformity

BMW Financial Services Netherlands B.V. is committed to promoting sustainability and responsible business practices as part of the integral strategy. We conduct our operations in a manner that positively impacts not only our shareholders but also the wider community, including the environment. In this spirit, we are proud to declare our conformity with the ISO 26000:2020 standard for Social Responsibility. This standard provides guidance on how organizations can operate in a socially responsible and ethical manner, including topics such as human rights, labor practices, the environment, fair operating practices, and consumer issues as also declared in the BMW Group Code of Conduct.

Our Commitment

We are committed to integrating ISO 26000:2020 principles into our operations, with established systems to meet these standards and processes to ensure that we are meeting our obligations.

Our steps include, but are not limited to:

- Organizational Governance: Transparent and accountable governance reflecting ethical conduct, supported by clear policies and documentation outlining governance practice
- Human Rights: Respecting and promoting human rights in our operations and within our sphere of influence. Enforced by specific policies and training programs to promote human rights within operations and the supply chain.
- Labor Practices: Ensuring fair labor practices, a safe workplace and worker rights. In compliance with national and international labor standards.
- Environment: Minimizing environmental impact and promoting sustainability within our services.
- Fair Operating Practices: Ethical business conduct, and ensuring fair competition and integrity in our dealings.
- Consumer Issues: Prioritizing customer safety, satisfaction, and privacy. Providing transparent information.
- Implementation and Review: Adherence through robust policies and procedures, annually reviewed and improved
- Community Involvement: Contributing to community development and well-being.

BMW Financial Services Netherlands B.V. is committed to regularly enhancing our practices to meet evolving standards and societal expectations.

This declaration highlights our dedication to social responsibility and positive contributions to society and the environment. Provided in good faith, this declaration is based on our current understanding of ISO 26000:2020, a guidance standard, reflecting our commitment to its principles.



CEO,
Mike Wetherell

