

Alphabet Glass Management

Keep your drivers safe. Let us handle your glass repairs.



Glass Management

A vehicle's windscreen is far more than a simple piece of glass to keep the wind and rain out. Your windscreen actually represents up to 30% of your vehicle's structural strength. Most of today's vehicles also include ADAS (Advanced Driver Assistance Systems), technologies designed to enhance and improve both driver and vehicle safety.

Yet no matter how careful you are in your driving style, chips or cracks can appear in your vehicle's windscreen or windows – and even a small crack can soon turn into a big issue. By looking after your vehicles' glass correctly, you can make sure you don't compromise your drivers' safety.

Our Glass Management Service is available as part of your contract or as a standalone fleet management service – and you only pay if and when you need it. When you do use the service, you'll benefit from our trusted supplier preferential rates, as well as our technical expertise.

Fast, competitive, and compliant, we handle everything from requesting quotes to managing repair work, helping you keep your employees moving and freeing you up to focus on what matters most.



Alphabet Glass Management includes:



24/7 support at home or abroad

Whether you need help in the UK mainland, Northern Ireland or Europe, we've got you covered. We're also happy to discuss repairs and replacements on non-Alphabet vehicles.



Easy online booking

Your drivers can book glass repairs online or through our app – keeping the process simple and admin-free.



Trusted supplier

We work with our preferred supplier to make sure you receive the right glass at the right time and location – reducing the time your vehicles are off the road.



Extensive glass supply

You'll never need to wait long for glass replacements – we have access to all glass types needed for any possible vehicle repairs.



Safety and compliance

We have over 100 UK controlled environment centres that are equipped to complete ADAS calibration, where highly skilled technicians will ensure your vehicle meets all the necessary safety requirements.



Glass repairs on the go

With over 700 mobile vans, we can come to you for your glass repair – saving you and your drivers time and hassle.



Emergency and out-of-hours services

We provide same-day emergency glass replacements and are happy to secure vehicles outside of working hours.



Competitive pricing

When it comes to pricing, you'll benefit greatly from the preferential rates we have with our supplier.



Flexible invoicing

We handle all invoicing and are happy to accommodate your preferences, including split billing when glass repairs go through your insurance.



